# Executive Summary:

Our cafe management system is a specialized software solution designed to streamline and automate various aspects of cafe operations. There are some key benefits which include increased operational efficiency, reduced errors, improved customer service, and better financial over view. The system allows cafe owners to focus on quality, weak menu item, staff managing and customer experience while automating routine administrative tasks.

# User Stories:

- As a customer, I want to view my past orders so that I can quickly reorder my favorite items.

- As a customer, I want to customize my order so that my order meets my preferences.

-As a owner, I want to compare performance across multiple locations so I can identify best Items and upgrade menu.

- As a staff, I want to receive order in real-time with clear preparation instructions so I can prepare food items efficiently and accurately.

# Use Cases:

-Order history: Customer views past orders for easy reordering of favorite items or expense tracking purposes.

-Customized Order : Customer creates and saves custom drink specifications for easy reordering.

-Feedback : Customer provides ratings and comments about their experience, which may trigger response from management.

-Order Status: Customer receives real-time updates on the preparation status of their order through the app or display screen.